

**Error ID:**

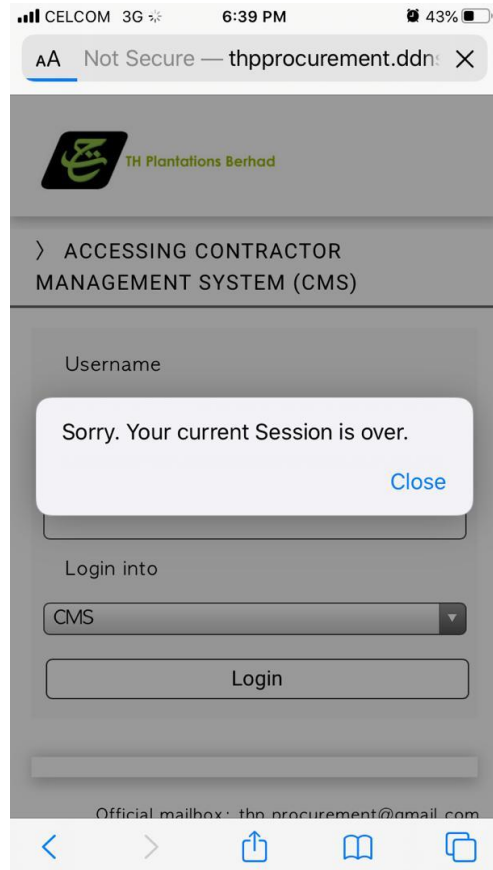
ERR200707183900

**Error Date:**

Tuesday, 2020-7-7 18:39:00

**Error Description:**

System regularly popped up a message box as shown in the screenshot below that prevent the user from accessing the system.

**Error Screenshot:****Error Symptom:**

The system's session variable that is used to maintain the user session has expired.

**Error Cause:**

The user session is not handled properly in the code. This issue will be patched in the next update.

**Error Solving:**

There are several options to fix this:

1. **(Recommended)** Start fresh by re-navigating to the main page. You can do this by typing back the CMS portal address in the Address bar. The portal address can be any one from the list below:  
<http://192.168.0.193:9091/>  
<http://thpprocedurement.ddns.net:9091/>  
<http://103.65.189.132:9091/>
2. Keep on pressing the Close button on the pop-up message until the main page is reloaded again.